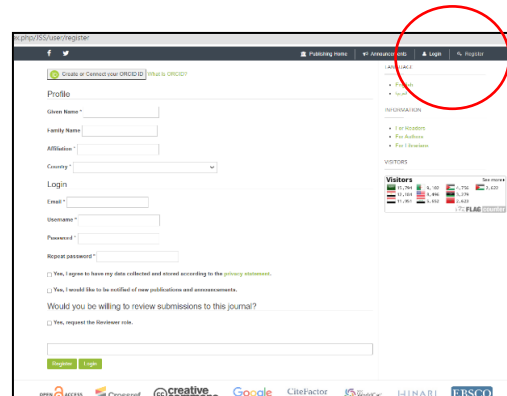


## 1- Registering with the Journal:

You must register and log in before you can submit papers to the journal.

Click the Register link in the top right corner to sign up for a journal. By doing so, the Registration Form will open to fill out with all required information. All fields with an asterisk (\*) are mandatory. (First Name, Last Name, Affiliation, Country, Email, Username, Password, Repeat Password) are mandatory.

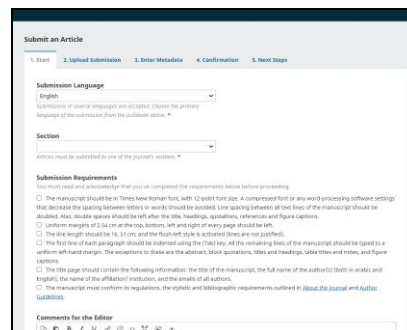


The screenshot shows the journal's registration page. At the top right, there is a 'Register' link circled in red. Below it is a navigation menu with 'Home', 'About Us', 'Contact Us', and 'Login'. The main content area contains a registration form with fields for 'Given Name', 'Family Name', 'Affiliation', 'Country', 'Email', 'Username', 'Password', and 'Repeat password'. There are also checkboxes for 'I agree to have my data collected and stored according to the privacy statement', 'I would like to be notified of new publications and assessments', and 'Would you be willing to review submissions to this journal?'. At the bottom of the form are 'Register' and 'Login' buttons.

## 2- Submitting an article:

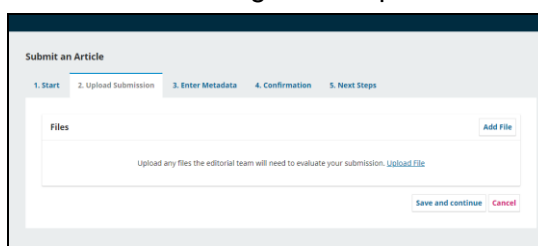
### 1. Start:

- provide information about your submission.
- Select the appropriate section for your submission then read and agree to the statements in the submission checklist by checking each box.
- Include any comments for the editor, read the journal's privacy statement, and then click the Save and Continue.

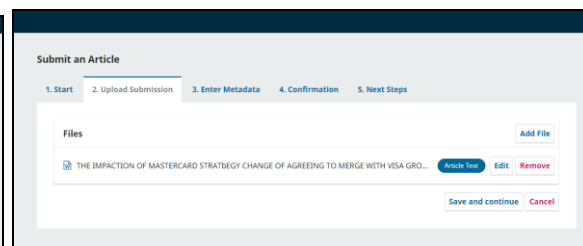


The screenshot shows the 'Submit an Article' form, step 2: Upload Submission. It includes a 'Submission Language' dropdown menu (set to English) and a 'Section' dropdown menu. Below these are 'Submission Requirements' listed as checkboxes: 'The manuscript should be in Times New Roman font, with 12 point font size. A compressed font or any word processing software settings that disrupt the spacing between letters or words should be avoided. Line spacing between all text lines of the manuscript should be disabled. Also, double spaces should be left after the title, headings, quotation, references and figure captions.', 'Uniform margins of 2.5 cm on the top, bottom, left and right of every page should be left.', 'The line length should be 35-40 characters and the right margin should be not justified.', 'The first line of each paragraph should be indented using the TAB key, all the remaining lines of the manuscript should be typed to a uniform left-hand margin. The exceptions to these are the abstract, short quotations, lists and headings, table titles and notes, and figure captions.', 'The title page should contain the following information: the title of the manuscript, the full name of the author(s) (both in Arabic and English), the name of the affiliation institution, and the emails of all authors.', 'The manuscript must conform to regulations, the explicit and telegraphic requirements outlined in About the Journal and Author Guidelines.' At the bottom, there is a 'Comments for the Editor' text area.

2- Upload your submission file: Once you've uploaded all your files, choose the file type for each from a single menu panel.



The screenshot shows the 'Submit an Article' form, step 2: Upload Submission. It features a 'Files' section with an 'Add File' button and a text input field for the file name. Below the input field is a 'Upload File' button. At the bottom of the section are 'Save and continue' and 'Cancel' buttons.



The screenshot shows the 'Submit an Article' form, step 2: Upload Submission. It features a 'Files' section with an 'Add File' button and a text input field for the file name. Below the input field is a dropdown menu for selecting the file type. The selected file type is 'Article Text'. Below the dropdown menu are 'Save and continue' and 'Cancel' buttons.

### 3- Enter Metadata:

Provide additional information including the title and the abstract. You can submit in multiple languages.

Contributors: You can contributor and add more contributors (e.g., co-authors), by clicking the Add Contributors link.

Keywords: To enter keyword, simply type the word or phrase and Enter.

The screenshot shows the 'Enter Metadata' step of the submission process. It includes a progress bar at the top with steps: 1. Start, 2. Upload Submission, 3. Enter Metadata (current), 4. Confirmation, and 5. Next Steps. The form contains the following sections:

- Prefix** and **Title** (both with dropdown menus)
- Subtitle** (text input field)
- Abstract** (rich text editor with a toolbar)
- List of Contributors** (table with columns: Name, E-mail, Role, Primary Contact, In-Browse Lists, and an 'Add Contributor' button)
- Additional Refinements** section containing a **Keywords** field with a note: 'Any additional information for your submission. Press 'enter' after each term.'

This screenshot shows the 'Enter Metadata' step with the Abstract field filled with text: 'MasterCard provides marketing, approval, and transaction services for a variety of payment products in more than 210 countries and territories across the globe. The company is primarily a credit card company and specializes in the innovation of these cards throughout the world. However, MasterCard provides [debit, debit, and prepaid cards](#) from over 25,000 financial institutions.' The List of Contributors table is populated with two entries:

Name	E-mail	Role	Primary Contact	In-Browse Lists
Shams Saleh	journal.admin@ust.edu	Author	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>
Shamaa Saleh	shamaawadh@gmail.com	Author	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### 4- Confirmation:

Click Finish Submission. A box will pop up asking you to confirm you are finished. Click OK.

The screenshot shows the 'Submit an Article' page with a confirmation message: 'Your submission has been uploaded and is ready to be sent. You may go back to review and adjust any of the information you have entered before continuing. When you are ready, click "Finish Submission".' Below the message are 'Finish Submission' and 'Cancel' buttons.

This screenshot shows the same 'Submit an Article' page as the previous one, but with a 'Confirm' dialog box overlaid. The dialog box asks: 'Are you sure you wish to submit this article to the journal?' and has 'OK' and 'Cancel' buttons.

### 5- Next Steps:

Your submission is complete! The editor has been notified of your submission. You can follow:

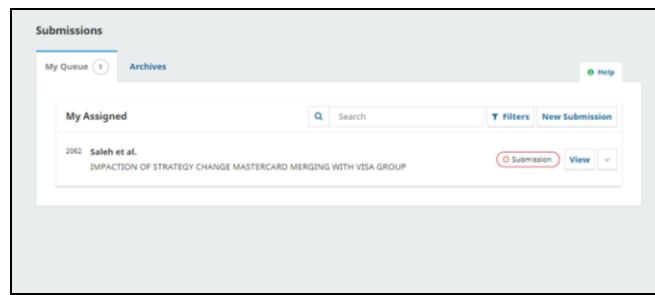
- Review this submission.
- Create a new submission.
- Return to your dashboard.

The screenshot shows the 'Submit an Article' page with a 'Submission complete' message: 'Thank you for your interest in publishing with Journal of Social Studies. What Happens Next? The journal has been notified of your submission, and you've been emailed a confirmation for your records. Once the editor has reviewed the submission, they will contact you. For now, you can:'

- [Review this submission](#)
- [Create a new submission](#)
- [Return to your dashboard](#)

**Important:** Once you complete a submission, you cannot make changes. If you want to replace the file you submitted or make other changes to the submission, you will need to contact the editor through the Pre-Review Discussions tool.

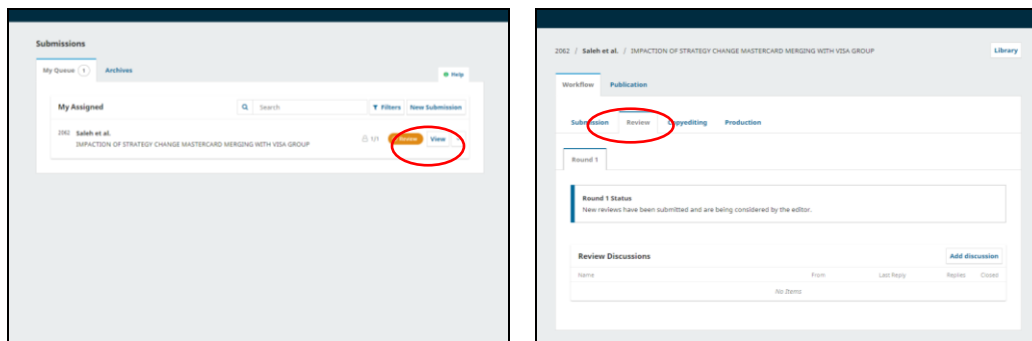
You can see your submission in your Dashboard. and currently it is in the *Submission* stage.



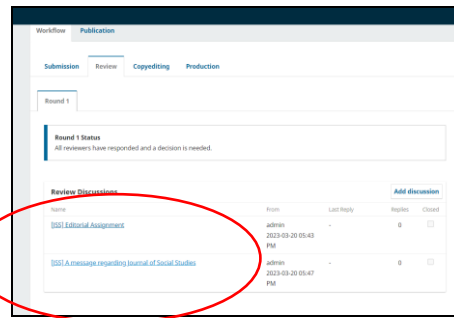
After few days your article will be transformed into *Review stage*, and if accepted, into the Copyediting and Production stages before being published.

### 3- Responding to a Review

You will be notified by the editor - via email - of their decision once the review process has completed. Login to your dashboard and select the manuscript you have been notified about or click on View.

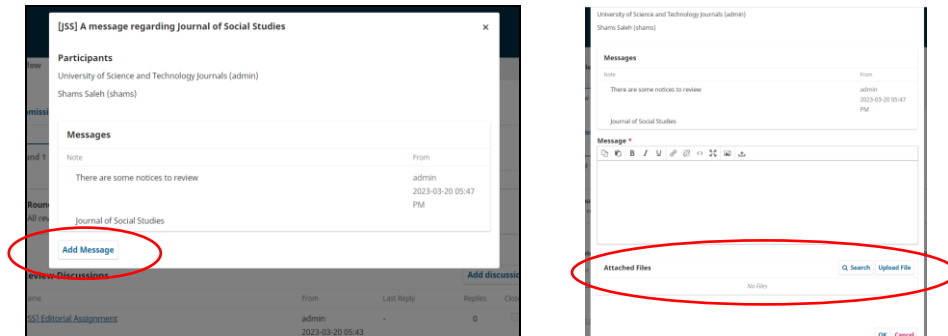


Within the Review tab, you will see a copy of the Editorial Decision. To view the Editorial decision, click the link and based on the information in the editor's message, you must now prepare your revisions.

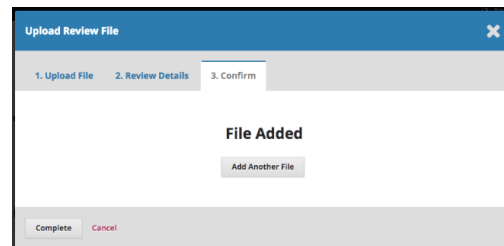
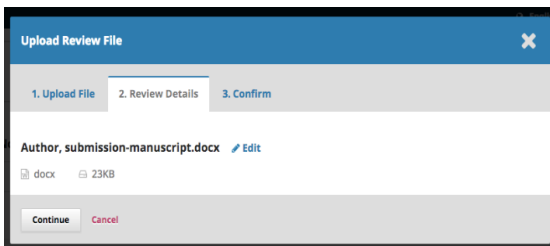
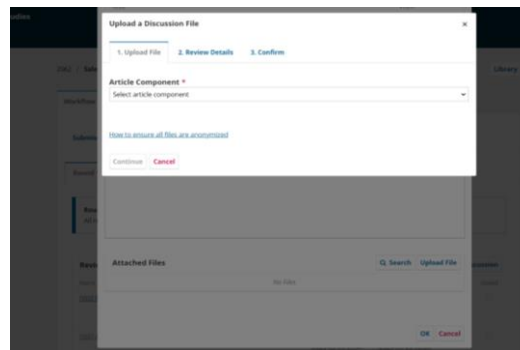


## Uploading the Revised File

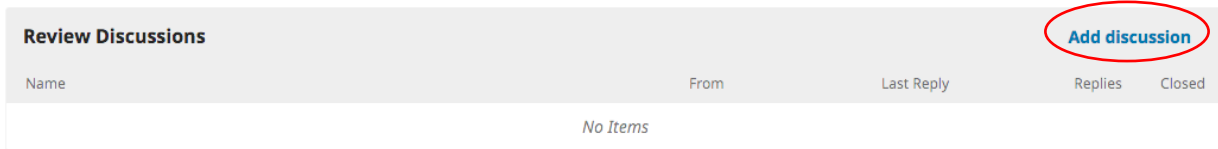
Once you're ready to upload the revised file, use the *Upload a File* link to upload your revised manuscript.



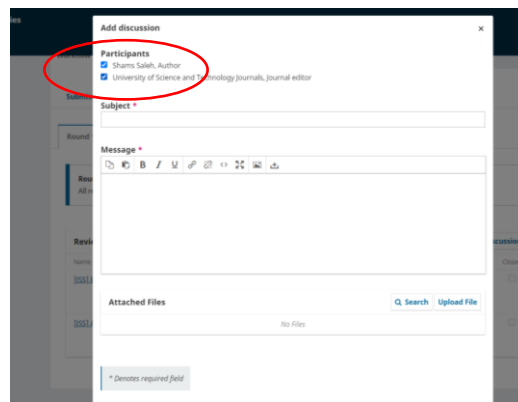
You can use the dropdown menu to choose that you are uploading a revision of an existing file and complete the pop-up uploading steps.



The editor will receive a notification about the new file(s) being uploaded. Also, you can inform the editor by the Review Discussion panel.

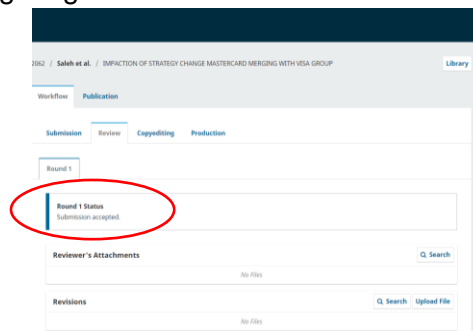


Select the users you want to notify under Participants, then add a subject and a message.



### 3- Revisions Accepted (Copyediting Stage):

You will receive an email that your revisions have been accepted and your submission file is moving on to the Copyediting stage.

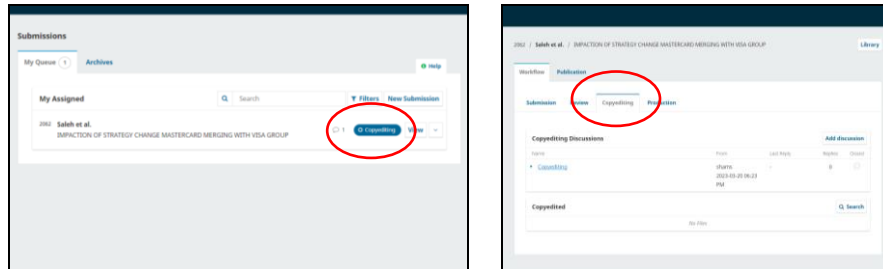


### Resubmitting for Review

If the editor's decision is to resubmit for review, there is no need to start a new submission, the resubmission is done in the review stage, you just need to do the following things to resubmit once you have revised your document:

- 1- Upload the new file in the revisions section.
- 2- Add a discussion to notify the editor that you have re-submitted.

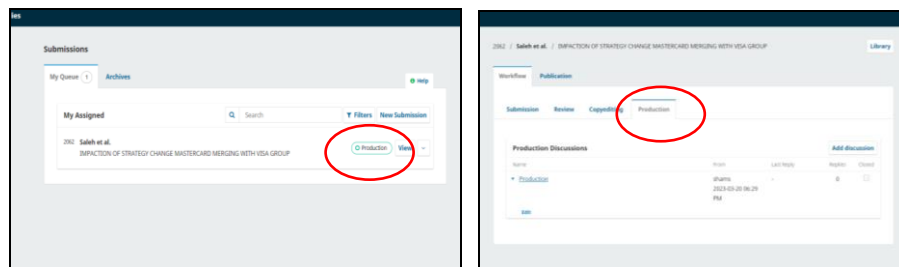
The peer review process will be repeated, and you will receive additional revisions to make. Then when these are completed and accepted, you will then be moved to the *copyediting* stage.



As the previous stages you can see your full submission record and the Copyediting Discussions panel. You can also read the message, open the attached file, respond to the copyeditor to approve, and then wait for the request to proofread the final galley before publication.

#### 4- Responding to a Proofreading Request (Publication Stage):

The next step in the workflow is to final check your submission files that have been converted into galley (e.g., PDF, HTML, etc.). You will receive an email about the files are available. As the copyediting stage you can see your full submission record and discussions. Click on the linked discussion to open it, read the message, and open the attached file. Once you have read the attached file, you can respond to the Layout Editor indicating any required changes or your approval.



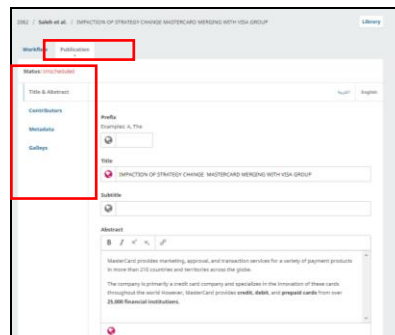
## ***Editing Metadata***

You may edit your own metadata at different stages of the editorial workflow. This will be dependent on settings granted by the Journal. You may either have global permission to make edits or must send a request to the Editor to do so.

Changes might include updated abstracts, correcting spelling errors, or adding additional contributors.

To make edits to your submitted manuscript, click on the publication tab of your submission.

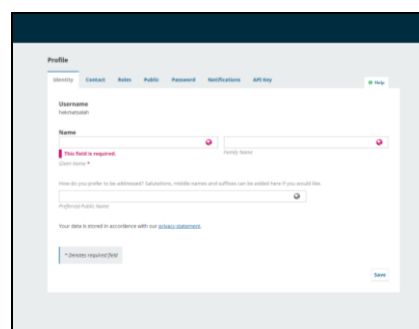
You will be able to make changes to any of the sub-menus on the left by clicking to those tabs. If multiple languages are enabled for the journal, you will be able to edit metadata in those languages by clicking on the language tab in the top right. Click 'Save' once you're done making your changes.



You can review your submission on the Publication tab: Title & Abstract, Contributors, and Metadata. While Galleys is listed as an option on the side menu, you will not be able to upload or make changes in this section, but you can ask the Editor ask to make the changes for you.

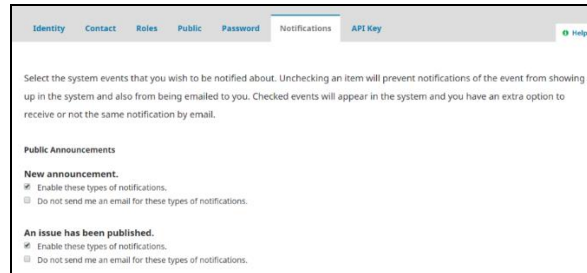
## ***Editing Profile:***

To view and edit your profile, log in and click your Username link from the upper right corner. Choose the View Profile link.



You can update your personal information, contact details, roles, add a personal image, choose your notification settings, and update your password by selecting the various tabs.

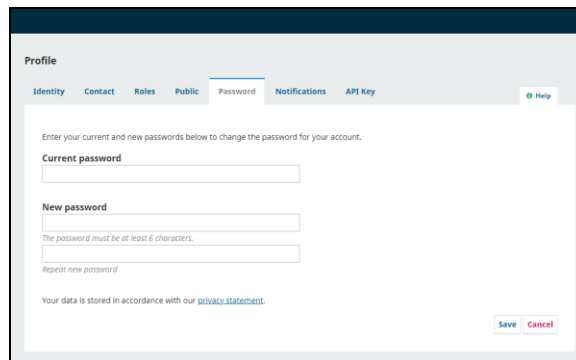
You can choose the notifications you want to receive from the journal when things like new journal issues or activity on a submission you're working on occur.



The screenshot shows the 'Notifications' tab in the user profile settings. It includes a header with tabs for Identity, Contact, Roles, Public, Password, Notifications, and API Key. Below the header, there is a paragraph explaining that users can select system events to be notified about, with options to receive or not receive the same notification by email. Two notification categories are listed: 'Public Announcements' and 'An issue has been published'. Each category has two checkboxes: one checked (to enable notifications) and one unchecked (to not receive email notifications).

You can also reset your password by follow these steps:

1. Login to the journal.
2. Selecting your username and View Profile.
3. Choose the Password tab.
4. Enter your current password and then your new password twice.
5. Save.



The screenshot shows the 'Password' tab in the user profile settings. It includes a header with tabs for Identity, Contact, Roles, Public, Password, Notifications, and API Key. Below the header, there is a paragraph asking the user to enter their current and new passwords to change their account password. There are three input fields: 'Current password', 'New password', and 'Repeat new password'. A note below the 'New password' field states 'The password must be at least 6 characters.' At the bottom right, there are 'Save' and 'Cancel' buttons. A footer note states 'Your data is stored in accordance with our [privacy statement](#)'.

You could retrieve your password if you forgot your password in three-step process:

**1. Request a new password:**

Login > Forgot your Password > Enter your email address > Click Reset Password

**2. Check your email account and confirm your request:**

Click the link sent to your email to confirm your request for password to be reset. You will be taken back to the journal, and the system will email you a new password.

**3. Retrieve your new temporary password from your email and log in to the journal with the temporary password, then fill in a new password when prompted by the journal.**